



## General terms and conditions

### Article 1: Definitions

In these conditions, the following terms shall have the following meanings:

- a. Holiday accommodation: the camping pitch with your own tent, your own trailer tent, your own caravan, your own camper van and the various types of tents, caravans, chalets, camp-etoiles, mobile homes, roulottes and the like for rent;
- b. Camping le Célé that makes the holiday accommodation available to the holidaymaker;
- c. Holidaymaker: the person who enters into the agreement for the holiday accommodation with Camping le Célé;
- d. Co-holidaymaker: the person/persons indicated on the agreement;
- e. Third party: any other person, other than the holidaymaker and/or his/her co-holidaymaker(s);
- f. Price: the fee paid for the use of the holiday accommodation. The prices are determined annually by Camping le Célé and stated on its website;
- g. Costs: all costs for Camping le Célé that are related to the operation of the recreational business;
- h. Information: written/electronic data about the use of the holiday accommodation, the facilities and the rules regarding the stay;
- i. Commencement date: the date of commencement of the agreement and therefore the arrival date.
- j. Cancellation: the written termination of the agreement by the holidaymaker, before the commencement date of the stay.
- k. House rules: the written rules that every holidaymaker must adhere to.

### Article 2: Contents of the agreement

1. Camping le Célé provides the holidaymaker with a holiday home of the type or type agreed upon for recreational purposes, i.e. not for permanent residence, for the agreed period and applicable price.
2. Camping le Célé provides the holidaymaker with written information on the basis of which this agreement is also concluded in advance. Camping le Célé always informs the holidaymaker of any changes in writing in good time.
3. If the information deviates significantly from the information provided when entering into the agreement, the holidaymaker has the right to cancel the agreement without charge.
4. The holidaymaker is obliged to comply with the agreement and the associated information and house rules. He ensures that fellow holidaymakers and/or third parties who visit him and/or stay with him comply with the agreement and the associated information and house rules.

### Article 3: Duration and expiry of the agreement

The agreement ends by operation of law after the agreed period has expired, without notice of termination being required.

### Article 4: Price and price changes

1. The price of the holiday accommodation is calculated on the basis of the rates applicable at that time. The prices are determined annually by Camping le Célé and published on its website.
2. If, after booking the accommodation, due to an increase in costs on the part of Camping le Célé, additional costs arise as a result of a change in charges and/or levies that directly relate to the holiday accommodation or the holidaymaker, these can be passed on to the holidaymaker, even after the conclusion of the agreement.

### Article 5: (Down) payment

1. The holidaymaker must make the (down) payments in euros, unless otherwise agreed, in compliance with the agreed terms.
2. When the holidaymaker makes a reservation, a deposit of 40% of the total booking amount must be paid within 7 days with the final reservation confirmation.
3. If the holidaymaker does not pay the deposit within 7 days, Camping le Célé has the right to cancel the agreement.
4. After the deposit, the remaining amount of 60% of the booking amount must be paid 21 days before arrival.
5. If the holidaymaker does not pay the remaining amount of 60% on time, Camping le Célé reserves the right to cancel the booking. In that case, the deposit amount constitutes the cancellation costs that will not be refunded to the holidaymaker. In that case, Camping le Célé will make the holiday home available to another holidaymaker and is entitled to deny the holidaymaker access to its campsite and holiday homes.
6. If Camping le Célé is not in possession of the total booking amount on the day of arrival, it is entitled to deny the holidaymaker access to the campsite grounds, without prejudice to Camping le Célé's right to full payment of the agreed price.
7. Just like rented accommodations, available camping pitches must be paid in full prior to the stay.

### Article 6: Cancellation

1. In case of cancellation, the holidaymaker will pay a fee to Camping le Célé. This fee amounts to:
  - in case of cancellation more than 3 months before the start date, 25% of the total booking amount;
  - in case of cancellation within 3 to 2 months before the start date, 50% of the total booking amount; in case of cancellation within 2 to 1 month before the start date, 75% of the total booking amount;
  - in case of cancellation within 1 month before the start date, 100% of the total booking amount.
2. The fee will be refunded proportionally, after deduction of administration costs, if the place is reserved for the same period by a third party on the recommendation of the holidaymaker and with the written permission of Camping le Célé.



#### **Article 7: Use by third parties**

Use of the holiday accommodation, camping site and sanitary facilities by persons other than those stated on the booking form is not permitted.

#### **Article 8: Early departure of the holidaymaker**

The holidaymaker owes the full price for the agreed rate period and must, as stated in the house rules, leave the holiday accommodation tidy and swept clean. An inspection and return of the key will be done with the authorized person of Camping le Célé.

#### **Article 9: Interim termination by Camping le Célé and eviction in the event of an attributable shortcoming and/or unlawful act.**

1. Camping le Célé may terminate the agreement with immediate effect:
  - a: if the holidaymaker, fellow holidaymaker(s) and/or third parties do not or do not properly comply with the obligations under the agreement, the associated house rules and/or government regulations, despite prior (written) warning, and to such an extent that, according to standards of reasonableness and fairness, Camping le Célé cannot be expected to continue the agreement;
  - b. If the holidaymaker, despite prior (written) warning, causes nuisance to fellow holidaymakers and/or Camping le Célé, or spoils the good atmosphere on or in the immediate vicinity of the camping site;
  - c. If the holidaymaker, despite prior (written) warning, acts contrary to its intended purpose by using the holiday accommodation, sanitary facilities or property of Camping le Célé.
  - d. If the holidaymaker's camping equipment does not meet generally recognised safety standards.
2. If Camping le Célé wishes to cancel and vacate in the meantime, it must inform the holidaymaker of this by personally handed over letter.
3. After cancellation, the holidaymaker must ensure that the holiday home is vacated and the camping site is left as soon as possible, but no later than within 4 hours.
4. In principle, the holidaymaker remains obliged to pay the agreed rate.

#### **Article 10: Arrival and departure**

1. Arrival of rented accommodation: From 16:00 on the first day of the agreed period. Reception closes at 19:00 every day.
2. Arrival of rented camping pitch: From 15:00 on the first day of the agreed period. Reception closes at 19:00 every day.
3. Departure of rented accommodation: the agreement ends at 10:00 at the latest on the last day of the agreed period and the holidaymaker must leave the accommodation. The accommodation must be tidied, swept clean and locked. The key must be returned to reception. If the accommodation is not tidied up, including washing the dishes and sweeping clean, Camping le Célé may charge an additional € 25 cleaning fee.
4. Departure of rented camping pitch: the agreement ends at 12:00 at the latest on the last day of the agreed period and the holidaymaker must leave the pitch. The pitch must be left tidy.

#### **Article 11: Legislation and regulations and weather conditions**

1. Camping le Célé ensures at all times that the holiday accommodation meets environmental and safety requirements.
2. The holidaymaker is obliged to strictly comply with all safety regulations and house rules applicable on the site. He also ensures that fellow holidaymakers and/or third parties who visit him and/or stay with him strictly comply with the safety regulations applicable on the site.
3. The holidaymaker ensures at all times that the camping equipment placed by him meets all environmental and safety requirements, both internally and externally.
4. LPG installations are only permitted on the site if they are located in motor vehicles that have been approved by the competent government agency.
5. If the holidaymaker is required to take preventive measures under municipal fire regulations, such as having an approved fire extinguisher, the holidaymaker must strictly comply with these regulations.
6. If the holidaymaker uses electricity, he/she must ensure that his/her electricity cables are fully rolled out and protected from water.
7. During a storm, loose items must be cleared away or tied down.

#### **Article 12: Maintenance and construction**

1. Camping le Célé is responsible for keeping the camping site and the central facilities in a good state of repair.
2. The holidaymaker is obliged to keep the holiday home and the immediate surroundings in the same condition as in which the holidaymaker received it, during the term of the agreement.
3. The holidaymaker, fellow holidaymaker(s) and/or third parties are not permitted to dig on the site, cut down trees, prune shrubs, place fences or partitions. Breaking off branches is also not permitted.

#### **Article 13: Image rights**

You give Camping le Célé permission to use photos or videos of you and your fellow holidaymakers that were taken during your stay on any medium whatsoever for advertising purposes of the camping site. If you do not wish to appear on these communication media, we request that you inform us of this.

#### **Article 14: Damage to property Camping le Célé**

The holidaymaker is liable to Camping le Célé for damage caused by the actions or omissions of himself, his fellow holidaymakers and/or third parties, insofar as it concerns damage that can be attributed to the holidaymaker, his fellow holidaymakers and/or third parties. The holidaymaker, as befits a good father, reports the damage to Camping le Célé before his departure.



#### **Article 15: Liability**

1. The statutory liability of Camping le Célé for damages other than personal injury and death is limited to € 500,000 per event.  
Camping le Célé has liability insurance.
2. Camping le Célé is not liable for an accident, theft or damage on its premises, unless this is the result of a shortcoming attributable to Camping le Célé.
3. Camping le Célé is not liable for the consequences of extreme weather conditions or other forms of force majeure.
4. The holidaymaker is liable for disruptions in the section of the utilities, calculated from the takeover point, unless there is a case of force majeure.
5. Camping le Célé undertakes to take appropriate measures after the holidaymaker reports nuisance caused by other holidaymakers.

End