

# **Privacy Statement**

#### **Contact details:**

Camping le Célé Le Bourg 46160 Saint Sulpice (Lot) France

https://www.campinglecele.fr

+33 6 29 46 48 22

Mrs T.M. Beenen is the Data Protection Officer of Camping le Célé. She can be reached via <a href="info@campinglecele.fr">info@campinglecele.fr</a>

# Personal data that we process

Camping le Célé processes your personal data because you use our services and/or because you provide them to us yourself.

#### Below you will find an overview of the personal data that we process:

- First and last name
- Gender
- Date and place of birth
- Address details
- Phone number
- Email address
- IP address
- Other personal data that you actively provide, for example by creating a profile on this website, in correspondence and by telephone
- Location data
- Data about your activities on our websit
- Data about your surfing behaviour across different websites (for example because this company is part of an advertising network)
- Internet browser and device type
- Bank account number

## Special and/or sensitive personal data that we process

Camping le Célé processes the following special and/or sensitive personal data of you:

- citizen service number (BSN)
- passport number and/or ID

## For what purpose and on what basis do we process personal data

Camping le Célé processes your personal data for the following purposes:

- Processing your payment
- Sending our newsletter and/or advertising brochure
- To be able to call/email you if this is necessary to be able to perform our services
- To inform you about changes to our services and products
- To offer you the opportunity to create an account
- To make goods and services known to you
- Camping le Célé analyses your behaviour on the website in order to improve the website and to tailor the range of products and services to your preferences.
- Camping le Célé also processes personal data if we are legally obliged to do so, such as data that we need for our tax return.

#### **Automated decision-making**

Camping le Célé makes decisions based on automated processing on matters that may have consequences for people. These are decisions that are made by computer programs or systems, without a human being (for example an employee of Camping le Célé) involved. Camping le Célé uses the following computer programs or systems: Wordpress, CampingCare, Outlook, Word, Excel, Norton.

## How long we store personal data

Camping le Célé does not store your personal data for longer than is strictly necessary to achieve the purposes for which your data is collected. We use a retention period of 7 years for personal data.

#### **Sharing personal data with third parties**

Camping le Célé only provides data to third parties if this is necessary for the execution of our agreement with you or to comply with a legal obligation.

#### Cookies, or similar techniques, that we use

Camping le Célé uses functional, analytical and tracking cookies. A cookie is a small text file that is stored in the browser of your computer, tablet or smartphone when you first visit this website. Camping le Célé uses cookies with a purely technical functionality. These ensure that the website works properly and that, for example, your preferred settings are remembered. These cookies are also used to make the website work properly and to optimize it. In addition, we place cookies that track your surfing behavior so that we can offer customized content and advertisements.

When you first visited our website, we already informed you about these cookies and asked for permission to place them. You can opt out of cookies by setting your internet browser to no longer store cookies. You can also delete all information previously stored via your browser settings.

## View, modify or delete data

You have the right to view, correct or delete your personal data. You can do this yourself via the personal settings of your account. You also have the right to withdraw your consent for data processing or to object to the processing of your personal data by our company and you have the right to data portability. This means that you can submit a request to us to send the personal data that we have about you in a computer file to you or another organization named by you.

If you wish to exercise your right to object and/or right to data portability or if you have other questions/comments about data processing, please send a specified request to info@campinglecele.fr.

To ensure that the request for access has been made by you, we ask you to provide a copy of your ID with your request. In this copy, black out your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and Citizen Service Number (BSN). This is to protect your privacy. Camping le Célé will respond to your request as soon as possible, but in any case within four weeks.

Camping le Célé would also like to point out that you have the option to file a complaint with the national supervisory authority.

#### How we protect personal data

Camping le Célé takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. If you have the impression that your data is not properly secured or there are indications of misuse, please contact our customer service or via info@campinglecele.fr